CVoyager Privacy Policy

Source: www.cvoyager.tech/privacy-policy
PDF copy retrieved 2 November 2026

Last updated: 1 November 2025

1. Who is responsible for your information?

CVoyager is operated by Vladyslav Yarmak - Salt Water Soft, a business registered in Poland, a member state of the European Union, based in Kraków, Poland. This operator is the controller of personal information processed for the purposes described in this policy, except where a third-party provider acts independently under its own privacy policy.

For privacy questions or requests, contact mailto:cvoyagersoft@yahoo.com.

This policy covers the CVoyager application for iOS, iPadOS, macOS and Android, and support requests through our website, https://www.cvoyager.tech. It explains information used on your device, information we receive, and processing by integrated services. Website-specific processing is described separately from app processing.

2. Accounts, advertising and analytics

CVoyager does not require a CVoyager account. We do not collect an account password or require a postal address to use the app.

CVoyager does not display advertisements. We have not added separate advertising, user-analytics or crash-reporting services. Mapbox's own SDK processing is described below; Apple and Google also process information under their platform policies.

3. Location, routes and files

With your device permission, CVoyager accesses your location to display your position on the map and support location-based features. You can change or revoke this permission in your device settings. Disabling it prevents features that require your current position from working.

We do not record a history of your device's GPS positions or upload those positions to our servers. We do not upload your saved routes to our servers. This statement concerns our own processing; Mapbox processing is described in section 4. Information you deliberately include in a route file or send to support is handled as that file or support correspondence.

You can save route files in local storage on your device. You control files saved to a location you select and can delete those copies through the relevant file-management application. Deleting an exported file does not necessarily delete a separate route saved within CVoyager, and uninstalling the app may not delete exported copies.

Device or cloud backup services may retain copies depending on your settings and the app's backup configuration. We do not control independent copies held by services you choose.

When you choose to export or share a route, the file goes to the destination you select. Copies held by a chosen email, cloud-storage or other service are subject to that service's policies.

4. Mapbox maps

CVoyager uses Mapbox to display maps. Online map requests disclose technical information to Mapbox, including an IP address and information needed to deliver the service. Its mobile SDK can also process location and usage telemetry, depending on permissions, settings and the integration.

Mapbox documents that its mobile Maps SDKs send location and usage telemetry by default when the app causes this data to be gathered. This is separate from CVoyager's own processing: we do not keep a GPS tracking history ourselves.

Mapbox provides a telemetry opt-out through its standard map information/attribution control. Open that control and select the Mapbox telemetry/privacy option to change your participation preference. If you cannot find the control, contact us for assistance.

Opting out of telemetry does not stop the technical requests necessary to load online maps. You can separately revoke CVoyager's location permission in your device's privacy settings.

For details of Mapbox's processing and privacy rights, see the Mapbox Privacy Policy. Your device location permission and Mapbox telemetry preference are separate controls.

5. Purchases and subscriptions

Purchases are processed through Apple's App Store or Google Play. CVoyager does not use Stripe to process these purchases and does not receive your full payment-card details from the stores.

The app processes purchase and entitlement information needed to unlock, verify and restore paid features, such as product identifiers, transaction identifiers or purchase tokens, and purchase/subscription status. If you contact support about a purchase, we may receive the order information or receipt you provide.

We do not operate our own purchase-validation server or maintain a purchase-validation database on such a server. The app uses Apple's or Google's purchase services to obtain information needed to manage paid access. Apple and Google retain their platform transaction records under their own policies. Purchase information you send us for support is retained as support correspondence.

Apple and Google handle their own store accounts and payment processing under their respective privacy policies:

- Apple Privacy Policy

- Google Privacy Policy

6. Support and online services

You can contact us by email or through the contact form at https://www.cvoyager.tech. The website form requests your first name, last name, email address and message. Email requests include your email address, message and any attachments you choose to send. We use this information to respond and resolve your request. Please send only information necessary for assistance. Providing contact information is voluntary, but we need a way to reply and enough information to resolve your request. It does not create a CVoyager account or subscribe you to marketing.

Our website uses Wix infrastructure. Website contact information is processed through the website/form service and our support-email service. Form submissions may be held in the website's submissions or contact records as well as in email notifications. We use Yahoo Mail for correspondence sent to our published Yahoo support address.

When you visit our website or request an online service such as live warnings, the relevant hosting and delivery providers receive technical request information, including your IP address and the information necessary to deliver the requested content. This is separate from uploading a saved route or recording a GPS history.

Website cookies and similar technologies are separate from the app's processing. Where non-essential cookies are used, consent is required before they operate under applicable law. Strictly necessary technologies support functions such as secure delivery and form operation. Browser settings can also be used to manage stored cookies; blocking necessary cookies may affect website functions.

7. Purposes and legal bases

Where the GDPR applies to processing for which we are responsible, the purposes and legal bases are:

Processing purpose	Legal basis
Provide requested app features and manage or restore purchased access	Performance of our contract with you, to the extent the processing is necessary for that service (Article 6(1)(b))
Answer a support request about your purchased service	Performance of our contract with you (Article 6(1)(b))
Answer general questions sent by email or website form	Our legitimate interest in responding to people who contact us, balanced against their rights (Article 6(1)(f))
Retain necessary evidence to establish, exercise or defend legal claims	Our legitimate interest in protecting legal rights, subject to necessity and balancing (Article 6(1)(f))
Retain business records where applicable law requires it	Compliance with the relevant legal obligation (Article 6(1)(c))
Optional processing that requires consent, including any non-essential website cookies actually used	Consent (Article 6(1)(a)), obtained before the processing where required

You may withdraw consent without affecting the lawfulness of earlier processing. Contacting us for support does not subscribe you to marketing.

8. Recipients and international transfers

The providers and recipient categories relevant to this policy include:

- **Mapbox:** delivery of maps and its SDK processing, as described in section 4.

- **Apple and Google:** app distribution, purchases, subscriptions and purchase restoration.

- **Website/form and email providers:** Wix infrastructure for the website and Yahoo Mail for our published support address.

- **Hosting and content-delivery providers:** technical processing needed to deliver the website and requested online content, including live warnings.

- **Professional advisers or public authorities:** only where necessary and legally permitted, for example to handle a legal claim or comply with a binding obligation.

- **Recipients you select:** when you intentionally export or share a route or other file.

Providers may process information outside Poland and the European Economic Area, including in the United States. Protection for a transfer depends on the provider, recipient and applicable arrangement. Relevant mechanisms include a European Commission adequacy decision or standard contractual clauses, as applicable; using the app is not blanket consent to international transfers.

Mapbox describes its international-transfer safeguards in its privacy information. Wix describes its processing in Israel and other countries, and its use of adequacy decisions or standard contractual clauses where applicable. Details are available through the following provider notices; you can also contact us for information about the safeguards applicable to processing for which we are responsible:

- Mapbox privacy information

- Wix privacy information

- Yahoo privacy information

- Apple Privacy Policy

- Google Privacy Policy

These notices explain providers' practices; they do not replace our responsibilities for information processed on our behalf.

9. Retention, deletion and security

Local route files: copies saved to a device or destination you select remain until you delete them or that storage is cleared. Separate exports and backups must be managed in their respective locations. We cannot remotely delete files held only on your device.

GPS history: we do not retain a GPS tracking history ourselves. This does not set Mapbox's retention practices, which are described in its privacy information.

Support correspondence: we retain routine support emails and website enquiries for up to 12 months after the request is resolved. We then delete the correspondence and unnecessary associated contact records from systems we control. Where a specific record remains necessary for an ongoing dispute or a legal obligation, we restrict its use to that purpose and retain it only as long as necessary or legally required.

Purchases: we do not keep our own server-side purchase-validation database. Apple and Google retain their transaction records under their own policies. Purchase evidence supplied for support follows our support-retention rule; any business records subject to mandatory retention are kept for the applicable statutory period.

Security: our website is available over HTTPS. Payment-card processing takes place through Apple or Google; CVoyager does not receive full payment-card details through those purchases. These measures do not mean every local route file or email is encrypted end-to-end.

10. Your rights

Depending on applicable law and the circumstances, you may request access, correction, deletion, restriction of processing or portability of your personal information, and may object to processing based on legitimate interests. Where processing relies on consent, you may withdraw it. These rights are subject to applicable conditions and exceptions. Under the GDPR, we normally respond without undue delay and within one month of receiving a request. Where a lawful extension is needed because of complexity or the number of requests, we will explain it within that first month.

Send requests to the privacy contact in section 1. We may request proportionate information to verify your identity; do not send passwords or full payment-card details. We can act on information we hold or control, but cannot remotely delete files held solely on your device or independent copies you shared elsewhere.

You may complain to your local data-protection authority. In Poland, this is the President of the Personal Data Protection Office (UODO): uodo.gov.pl.

11. Children

CVoyager is intended for maritime professionals and other users interested in marine route planning; it is not specifically directed at children. If you believe a child has provided personal information to us through support or our website, please contact us. We will assess the request and delete information where required by applicable law.

12. Changes

We will update this policy when our practices change and show the last-updated date above. Where required, we will provide additional notice or obtain consent before introducing a new use of personal information. Publishing an updated policy does not itself authorise incompatible uses of previously collected information.

Separate text for the Terms of Use - ownership and unauthorised reuse

CVoyager is operated by **Vladyslav Yarmak - Salt Water Soft**, a business registered in Poland, a member state of the European Union.

We reserve our rights in CVoyager's original software, content and databases to the extent protected by applicable copyright and database laws. Third-party materials remain subject to their respective owners' rights and licences.

Except as permitted by applicable law or expressly authorised by us, you may not extract, copy, redistribute, sell or incorporate protected CVoyager files or database content into another application, service or product without our prior written permission. This includes unauthorised commercial reuse of route, port, pilot-station and other protected datasets.

This restriction does not prohibit ordinary use of CVoyager for personal or professional route planning, or route exports through the app's intended features as permitted by its licence. It does not override mandatory legal exceptions or applicable third-party licences.

Unauthorised use may result in legal action, including claims to stop the infringement and obtain compensation where available under applicable law.